



C.A.H.C.E.O
Energy Assistance Program Presentation
September 23rd, 2022

Presented by Juan Berrios, Assistant Director of Operations
and Melissa Lebron, Energy Services Program Manager

About HRA



- HRA was established in 1964 as one of Connecticut's community action agencies
- HRA serves people in New Britain, Bristol, Burlington, Farmington, Plainville & Plymouth
- HRA is a multi-service organization delivering over 30 results-driven programs
- Services include prevention, intervention and emergency services to residents of 6 communities and surrounding areas

Mission Statement



“The mission of the Human Resources Agency of New Britain, Inc. (HRA) is to ***improve*** the quality of life by ***helping*** people ***achieve*** their economic and social ***potential***; responding to the causes and conditions of ***poverty***; and ***building*** stronger individuals, families and communities we serve.”

LIHWAP – Water / Sewer Assistance Program



- HRA is one of nine Community Action Agencies contracted to administer the Federal Low-Income Home Energy Assistance Program (LIHEAP) through the Department of Social Services (DSS) in Connecticut.
- LIHEAP provides households with heating assistance to lower household heating bills through direct vendor payments.
- In order to qualify for assistance, households must be at or below 60% of State Median Income for FFY2023.
- The Energy Assistance Program only assists with heating bills (Gas, Electric, Deliverable Fuel)



BASIC BENEFITS
(Both Deliverable Fuel and Utility - Heated Households)

Benefit Level	Income Level	Vulnerable	Non-Vulnerable
1	Up to 125% Federal Poverty Guidelines	\$600	\$550
2	126% Federal Poverty Guidelines – 200% Federal Poverty Guidelines	\$450	\$400
3	201% Federal Poverty Guidelines – 60% State Median Income	\$300	\$250

CRISIS ASSISTANCE BENEFITS
(Deliverable Fuel-Heated Households Only)

Benefit Level	Income Level	1 st Benefit	2 nd Benefit	3 rd Benefit*
1	Up to 125% Federal Poverty Guidelines	\$430	\$430	\$430
2	126% Federal Poverty Guidelines – 200% Federal Poverty Guidelines	\$430	\$430	\$430
3	201% Federal Poverty Guidelines – 60% State Median Income	\$430	\$0	0

*The third Crisis Assistance Benefit is for vulnerable Level 1 & 2 households only.

RENTAL ASSISTANCE BENEFITS

Benefit Level	Income Level	Benefit
1	Up to 125% Federal Poverty Guidelines	\$150
2	126% Federal Poverty Guidelines – 200% Federal Poverty Guidelines	\$125
3	201% Federal Poverty Guidelines – 60% State Median Income	\$100

LIHWAP – Water / Sewer Assistance Program



- The American Rescue Plan Act (ARPA) was created in response to the COVID-19 Pandemic. The Federal Government allocated money to create the Low-Income Home Water Assistance Program (LIHWAP) to be administrated separately from LIHEAP.
- The eligibility criteria for LIHWAP is the same as LIHEAP. In order to qualify, a household must apply for Energy Assistance using the same application and certification processes.
- LIHWAP Benefits are **SEPARATE** from LIHEAP Benefits. Eligible Households **MUST** provide a copy of their most recent Water and/or Sewer Bill.
- LIHWAP Benefits can be used for back bills. Disconnected or at risk of disconnection households are prioritized for this program.

LIHEAP and LIHWAP Income Guidelines and Important Dates



Maximum Income Eligibility

Household Size	1	2	3	4	5	6	7	8
Annual Income	\$39,761	\$51,996	\$64,230	\$76,465	\$88,699	\$100,933	\$103,227	\$105,521

Program Dates 2022-2023

November 1, 2022	First day for fuel deliveries
March 15, 2023	Deadline for fuel authorizations
May 31, 2023	Last Day a Household can Apply
June 16, 2023	Last Day to submit Fuel and Water Bills

QUESTIONS???



Contact Information

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For more information on HRA's Programs and Services visit us
on the web at www.hranbct.org